

HOW STRATOSPHERE NETWORKS HELPED A COMMERCIAL REAL ESTATE BUSINESS WITH MANAGED SERVICES



CLIENT BACKGROUND

The client is a small commercial real estate management business that serves Fortune 500 companies.

BUSINESS CHALLENGE

The company needed to achieve compliance with certain security regulations (e.g. SOC 2 and ISO 27001) to do business with some of its clients. They also had some issues with their IT support, such as tickets not getting fully resolved and poor response times. The organization needed a stronger IT partner to handle higher-level tech requests and projects.

IT SUPPORT COVERAGE PLAN

Managed IT security services, including security information and event management (SIEM), network threat management, and firewall management.

STRATOSPHERE NETWORKS SOLUTION

Stratosphere's expert team provided the client with a range of services and solutions, including SIEM, threat management (web and log management), and firewall management with proactive monitoring. The solutions and support delivered to the company involved the following:

- Cisco ASA 5512-X firewall replacement
- Comprehensive Managed IT Services (infrastructure monitoring and management, and end-user help desk support)
- Full security suite including endpoint, antivirus, Cisco Umbrella, and spam
- Vulnerability and risk assessment
- Backup, disaster recovery, and business continuity solution
- Traditional server migration to virtualized server and desktop environment
- Provisioning of new virtual web server, virtual email server, and virtual FTP server
- Implementation of Cisco Firepower IPS/IDS
- Alert Logic SIEM security solutions

BENEFITS

In addition to helping with security compliance, the support and services Stratosphere delivered benefited the client in various other ways, including the following:



A more robust firewall that can grow with the client's needs over time



A dedicated team of technicians to manage infrastructure and tackle IT issues, freeing up the company's CEO to focus more on other aspects of the business



Improved troubleshooting speed for layer-1 network issues as a result of new network switches and cabling reorganization



Enhanced system performance, stability, and improved security for business critical servers resulting from implementation of new virtual servers



Deeper insight and more granular control over network traffic



Highly resilient disaster recovery capabilities

SEE WHAT WE CAN DO FOR YOU

Find out how Stratosphere Networks can help you with security compliance and provide IT support:

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